CITY OF WOLVERHAMPTON COUNCIL

Statutory Licensing Sub-Committee

Monday, 12 February 2024

Dear Councillor,

STATUTORY LICENSING SUB-COMMITTEE - MONDAY, 12TH FEBRUARY, 2024

I am now able to enclose, for consideration at the Monday, 12th February, 2024 meeting of the Statutory Licensing Sub-Committee, the following supplementary information that was unavailable when the agenda was printed.

Agenda No Item

3 <u>Licensing Act 2003 - Application for a Premises Licence in respect of One Stop,</u> 174 Stafford Street, Wolverhampton, WV1 1NA (Pages 3 - 40)

If you have any queries about this meeting, please contact the Democratic Services team:

Contact Jacob Stokes **Tel** 01902 552873

Email jacob.stokes@wolverhampton.gov.uk

Address Democratic Services, Civic Centre, 1st Floor, St Peter's Square,

Wolverhampton WV1 1RL

Encs



Application for a premises licence : One Stop 174 Stafford Street, Whitmore Reans, Wolverhampton, West Midlands, WV1 1NA

Agenda Item No: 3 Documentation lodged on behalf of the Premises Licence Holder

Acting for the Premises Licence Holder, I have given full regard to:

- The representation made against this application.
- The licensing objectives set out in the Licensing Act 2003.
 - The Council's Statement of Licensing Policy.
- The Home Office guidance issued under Section 182 of the Act.

Attached to this pack are the following appendices:

- A. Summary of voluntary conditions offered as part of the mediation process.
 - B. DPS Authorisations
 - C. Incident log
 - D. Staff Training Log
 - E. Till Prompt
 - F. LA2003 Signage
 - G. Challenge 25 Poster
 - H. Refusals Log (attached separately)

Simon Voysey (Licensing Consultant)

Licence Leader Ltd. (Birmingham/Hertfordshire)

Web. www.licence-leader.co.uk

Annex A – summary of conditions to be added to the operating schedule

Voluntary conditions to be added to the operating schedule: *Please note, all conditions have been agreed in principle by the Police, except the termination time for the sale of alcohol off the premises.*

- 1. No beer, lager, cider with an Alcohol By Volume (ABV) content of above 6.5 % will be sold at the Premises at any time
- 2. No single cans or bottles or beer, lager or cider will be offered for sales at the Premises at any time
- 3. A challenge 25 scheme shall be maintained at the premises for all staff selling alcohol, and they shall request that any customer who looks under 25 years old, and who is attempting to purchase alcohol, provides valid photographic identification proving that they are at least 18 years old.

Examples of appropriate ID include a passport, photographic driving licence, UK armed services ID card and any Proof of Age Standards Scheme (PASS) accredited card.

- 4. All staff to receive training before their first shift when the premises is open to the public and refresher training every six months on their responsibilities with regard to licensing legislation, underage and proxy sales. Training will also cover Challenge 25, conflict management, recognising signs of drunkenness, how to refuse service, the premises' duty of care, safe evacuation of the premises, company policies and reporting procedures, action to be taken in the event of an emergency, including the preservation of a crime scene and reporting an incident to the emergency services, and the conditions in force under this licence. This training must be documented and produced to an officer of a responsible authority upon request.
- 5. New CCTV has been installed at the Premises covering the whole of the inside of the shop and counter area as well as two cameras covering the shop frontage from both angles.
- 6. Clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises. Additional signage asking that customers respect the neighbours by minimising noise when entering or leaving the premises will be placed at the entrance / exit. Signage stating that the premises has CCTV recording will also be clearly visible to customers.
- 7. Two members of staff will be present on weekends from 10pm each evening.
- 8. A reduction of the hours for off-site sales of alcohol to 0900 2230 (mon-sun)
- 9. An electronic or written incidents log will be maintained at the premises with a record of all incidents of crime and disorder reported to or by the premises; all ejections of patrons; any complaints received; seizures of fraudulent ID or other items; any faults in the CCTV system; any visit by a relevant authority or emergency service. The incidents log will be produced to an officer of a responsible authority

upon request. Where a crime is believed to have been committed, the incident will be reported to the West Midlands Police. The incidents log will be kept for at least 12 months and will be produced to an officer of a responsible authority upon request.

Notes on the conditions

- With the addition of the above conditions, the applicant has made a big effort to work with the responsible authorities, moving the termination time for alcohol sales off the premises forward from 0130 on weekends to 2230.
- The applicant has passed his personal licence qualification since the application went was made
- Police have intimated that they are satisfied with the general conditions and will deliberate the termination time in a meeting with the other responsible authorities that objected on 5th February. Police have said that they will come back with an answer on the timings on 5th February, 2024.

Designated Premises Supervisor (DPS) Authorisation for Sale/Supply of alcohol

One Stop, 174 Stafford Street, WV1 1NA

I am the Designated Premises Supervisor (DPS), and the holder of a Personal Licence and I am the person in a position of authority at the premises.

I hereby authorise the following named personnel to sell and supply alcohol, to comply with the Licensing Act 2003.

This being either when I am present on the premises or in my absence. I can always be contactable on the following telephone number:

NAMES OF AUTHORISED PERSONS:

I, being a person named below am aware of and accept my responsibilities under the Licensing Act 2003 and will endeavour to comply in accordance with the licensing law and the licence conditions attached to the premises licence.

Name	Personal Licence Number (If Applicable)	Date	Signature

Designated Premises Supervisor - Authorisation.

Jame:		
Personal Licence Number:		
Signature:		
It is illegal to sell alcohol to anyone under	the age of 18.	
It is illegal to sell alcohol to anyone 18 or of under the age of 18.	ver if they are buying on behalf of someone	
> All premises that sell alcohol must have a premises licence and a Designated Premises		
Supervisor		
➤ Staff under the age of 18 must not sell alcohol unless each sale has been approved by the		
personal licence holder or responsible pers	on aged over 18	
➤ It is illegal to sell liqeuer chocolates to anyone under the age of 16		
➤ If you are not sure that the customer is 18 (alcohol) or 16 (liqeur chocolates, ask for proof of		
age		
I recommend you use a Challege 25 schem	e	
If you are still not sure, refuse the sale and	record in the Refusals Log	

place Annex C - Incident Book Form **Premises Licence Incident Book Form** Premises name and address: One Stop, 174 Stafford Street, WV1 1NA Date Time Name of person completing the form **Details of the incident** Names, address and phone number of witnesses (members of the public) List of staff witnesses Name of duty manager Has a copy of the CCTV been made? Yes No Where is the copy of CCTV held? Where the Police Called? Yes (Incident log number): No Where other emergency services called? Fire/Ambulance etc **Yes No** Please specify:

➤ The premises Licence holder must display the premises licence on the premises in a public

Was anything confiscated or kept as evidence? (e.g. a wea	pon or drugs etc) Yes	No
Where is that now? (E.g. Managers safe, surrendered to Po	lice)	
What has been done to prevent a re-occurrence of the inc	ident:	
Signed DPS	Date:	

It is a good idea to record incidents of the following nature:

- a person is refused entry because they are drunk
- a person is refused entry for behaving in an offensive manner including violent, quarrelsome, disorderly or indecent behaviour
- a person who has been refused entry to the premises continually attempts to gain entry or behaves in an offensive manner including violent, quarrelsome, disorderly or indecent behaviour
- a person is required to leave or is removed from the premises for behaviour that is violent, quarrelsome, disorderly or indecent.
- an under age person or suspected under age person fails to produce evidence of age when required to do so
- a document produced by an underage person or suspected underage person as evidence of age is suspected to be forged, false or counterfeit
- a local resident or other person complains to the licensee, an approved manager or other employee about matters related to the business conducted under the licence, e.g. noise nuisance.

Annex D – All staff will be trained and will sign this document

Licensing Act 2003 - Staff Training

Training delivered to all staff will include, not least the following list below, and should also include the fact that staff fully understand all of the content.

	It is illegal to sell alcohol to anyone under the age of 18.
>	It is illegal to sell alcohol to anyone 18 or over if they are buying on behalf of someone under the
	age of 18.
>	All premises that sell alcohol must have a Premises Licence and a Designated Premises
	Supervisor
>	Staff under the age of 18 must not sell alcohol unless each sale has been approved by the
	Personal Licence Holder or responsible person aged over 18
>	The premises Licence holder must display the premises licence inside the premises in a public

- place
- ➤ If you are not sure that the customer is 18, ask for proof of age, use the Challenge 25 scheme. If you are not sure, refuse the sale and record in the Refusals Log
- Make sure you know the hours allowed within the licence for the sales of alcohol.
- ➤ Ensure you know all of the conditions within the operating schedule of the premises licence.
- Make sure the CCTV is always on and working when the premises is open and trading.
- ➤ Never serve anyone who is drunk
- ➤ Always offer 'free' water to anyone who has drunk too much
- No alcoholic drink shall be sold for consumption off the premises.
- No persons carrying open bottles shall be admitted to the premises at any time.
- A record of staff training in relation to the sale of alcohol will be kept on the premises and available to Police or Licensing Authority on request.

Staff that have been trained must sign below to confirm they have received the training.

Name	Date	Signature	Comments

Signed by the	DPS.	
	Name (Print)	

Signature	
Date	2024

Annex E – Example reminder prompt to be placed at till

TILL PROMPT

CHALLENGE 25

Does the person buying alcohol look under 25. Check ID.

Enter in "Refusals Log" if sale is refused.

LICENSING ACT 2003 CUSTOMER NOTICE

When leaving the premises customers are requested to respect the needs of local residents & leave the premises quietly avoiding any unnecessary disturbance Thank You

Annex G - Example challenge 25 signage







Refusals Log - One Stop, 174 Stafford Street, WV1 1NA

If a customer appears to be under 25 and fails to produce a valid ID photo, the sale should be **Refused** and recorded in this refusals log. The staff member making the sale should write an entry whenever an age-related sale is refused.

No ID - No Sale

Licence Leader Limited
Alcohol Licensing Services
www.licence-leader.co.uk

DATE	PRODUCT	TIME	NAME OF PERSON OR DESCRIPTION	OBSERVATIONS	STAFF MEMBER
01/03/2023	A bottle of wine	1900 Hrs	Male blond 175 cm tall, approx. 17 years of age	Nervous and refused to show ID	Vijayakumar

DATE	PRODUCT	TIME	NAME OF PERSON OR DESCRIPTION	OBSERVATIONS	STAFF MEMBER
01/03/2023	A bottle of wine	1900 Hrs	Male blond 175 cms tall, approx. 17 years of age	Nervous and refused to show ID	S Smith

DATE	PRODUCT	TIME	NAME OF PERSON OR DESCRIPTION	OBSERVATIONS	STAFF MEMBER
01/03/2023	A bottle of wine	2000 Hrs	Male blond 175 cms tall, approx. 17 years of age	Nervous and refused to show ID	S Smith

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Simon Voysey	

Re: One Stop - 174 Stafford St, Wolverhampton WV1 1NA

1 message

Simon Voysey To: Amitabh Singh Cc: Balvinder Meetca

5 February 2024 at 13:10

Hi Amitabh

Thanks for the response, appreciate the detail.

I have read the response and have the following for your consideration.

I have spoken with the applicant and reviewed the voluntary conditions that have been put forward. The voluntary conditions are robust and do, in my opinion, provide ample reassurance to the council that the licensing objectives will be met.

the council will give specific consideration to restricting the number, type, and the hours of premises selling alcohol exclusively for consumption off the premises. The council will want to be assured that the operating schedule of premises, and their overall management, training and levels of staffing, are appropriate to ensure that the licensing objectives are promoted in what may be challenging circumstances.

Per the above, we have: limited the number and type of alcoholic beverages that can be bought (no single cans or bottles, nothing over 6.5%). There is a robust operating schedule in place that encompasses overall management, training and levels of staffing. In terms of the timings, Public Health have suggested that 2330hrs would be an agreeable time to cease the sale of alcohol off the premises. Whilst the applicant believes that this may be limiting for the business in terms of revenue potential, the applicant would be prepared to include a finish time of 2230hrs on the operating schedule. In addition, the applicant has now passed his personal licence qualification so the licensing objectives are very much 'front of mind'.

The hours of operation of the business outside of the sale of alcohol have not been finalised but the applicant is conscious that he may need to maximise revenues from non-alcoholic products in order to generate sufficient revenues. It is worth mentioning that the shop has had nop issues with its current opening hours. In terms of the storage of alcohol, the majority of the alcohol will be in a large fridge which has a roller shutter and can be securely closed leaving the alcohol completely out of sight. The spirits which are located immediately adjacent to the counter will be covered completely with a heavy material cloth so that the alcohol is not visible / available to pick up (as required by law). There will be clear signage that lets customers know that alcohol will not be available outside of the permitted hours of sale.

When we spoke to the Police, we discussed that weekends would be generally busier in the shop. The majority of people work Monday to Friday, so this makes sense. A general trend at the place of business is that weekends are slightly busier than weekdays, hence the suggestion of additional member of staff.

I hope that once again you can see that the applicant is willing to work with the authorities and that this is a reasonable compromise.

With the new finish time and existing voluntary conditions, would you now be in a position to withdraw your objection?

I'd be happy to discuss any of the above by phone if that would be easier, but pleased to hear your thoughts in any case.

Kindest Simon

On Fri, 19 Jan 2024 at 13:43, Amitabh Singh

wrote:

> Sensitivity: PROTECT

> Hi Simon,

Page 21

/02/2024, 13:11	licence-leader.co.uk Mail - Re: One Stop - 174 Stafford St, Wolverhampton WV1 1NA
>	
> Thank you for yo	bur email.
>	
>	
> Having read thro	ough your points, please see my response below:
>	
>	
	cation does fall within the Special Consideration Area, as it is situated on the curtilage of the
	t Area and as such will be considered under the same matrix approach as per the Councils
	nsing Policy, which states Off Licences should not be granted a premises licence within the
Cumulative Impac	t Area.
>	
>	
> Please read extr	act from Our Statement of Licensing Policy below & Image of Cumulative Impact :
>	
>	
	ecent years there has been a noticeable shift towards more people buying alcohol from shops and
	pefore going out prior to going into premises such as pubs and clubs otherwise known as "pre-
loading". The cour	ncil is concerned that alcohol pre-loading from off-licence sales is a significant problem in the city
	ects the licensing objectives as it gives rise to problems of drunkenness, disorderly behaviour and a
	nol sales to children and other vulnerable people. Representations from the police, local residents public health at licensing panel hearings have testified to these problems. The cumulative impact
	ecial Consideration Areas apply to off licences as explained in the matrix approach. In general,
	s are made for new premises or variations to existing licences, and where the police or others make
	gainst the grant of a further licence for off sales, the council will give specific consideration to
	aber, type, and the hours of premises selling alcohol exclusively for consumption off the premises. ant to be assured that the operating schedule of premises, and their overall management, training
	ng, are appropriate to ensure that the licensing objectives are promoted in what may be challenging
circumstances.	ng, are appropriate to eneare that the hooneing espectives are premoted in timat may see enamenging
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	hrs from 09:00 – 00:00 midnight. I am not satisfied that the proposed timings, will not impact or the issues that are existing within the Cumulative Impact Area due to the proximity of other
	, including preloading before going into venues and already intoxicated individuals purchasing more
alcohol after leavir	ng some of these venues, for example whilst getting take aways which are situated nearby.
	o Kayley from the police who attended the site visit, she has stated that she was informed that the
	to stay open for 24hrs, your application does not state this and although not a licensable activity, it erns about how alcohol will be stocked, so as not be on display for sale, during non-sale hours? Ca
you confirm if this	
> Having 2 staff af	ter 10pm on weekends only. Can you clarify the reasons for weekends only? Is there a presumption
•	be busier during this period due passing trade visiting the City nighttime economy?
>	
>	
> Kind regards,	
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>	
> Amitabh Singh	
> / mmasir omgri	
> Section Leader	
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>	
>	
> City of Wolverha	ampton Council
>	Page 22

> > > >

> From: Simon Voysey

> Sent: Friday, January 19, 2024 12:00 PM

> To: Balvinder Meetca : Amitabh Singh

Subject: Re: One Stop - 174 Stafford St, Wolverhampton WV1 1NA >

>

> Hi Balvinder and Amitabh,

> I sent the below email in order to mediate with you / your department. I did not receive a response to my email but I have received official confirmation of your representations in respect of the application for 174 Stafford Street. I thought it would be sensible to include you both on this email so that we might try to get to a place where you are satisfied with the voluntary conditions that the applicant is agreeing to.

>

> Please see below a summary of the voluntary conditions that the applicant is willing to add to the operating schedule. I hope that you can see that the client has been willing to work with you and the other authorities to get to a place where everyone is happy. We have offered additional voluntary conditions (more than have been requested by the responsible authorities) and more than might be expected from a Premises outside of the CIZ. I hope this meets with your approval and would be grateful if you could confirm that these are agreeable to you ahead of the deadline for reps.

>

> Voluntary conditions to be added to the operating schedule:

>

> 1. No beer, lager, cider with an Alcohol By Volume (ABV) content of above 6.5 % will be sold at the Premises at any time

No single cans or bottles or beer, lager or cider will be offered for sales at the Premises at any time. > 2.

> 3. A challenge 25 scheme shall be maintained at the premises for all staff selling alcohol, and they shall request that any customer who looks under 25 years old, and who is attempting to purchase alcohol, provides valid photographic identification proving that they are at least 18 years old.

> Examples of appropriate ID include a passport, photographic driving licence, UK armed services ID card and any Proof of Age Standards Scheme (PASS) accredited card.

> 4. All staff to receive training before their first shift when the premises is open to the public and refresher training every six months on their responsibilities with regard to licensing legislation, underage and proxy sales. Training will also cover Challenge 25, conflict management, recognising signs of drunkenness, how to refuse service, the premises' duty of care, safe evacuation of the premises, company policies and reporting procedures, action to be taken in the event of an emergency, including the preservation of a crime scene and reporting an incident to the emergency services, and the conditions in force under this licence. This training must be documented and produced to an officer of a responsible authority upon request.

New CCTV has been installed at the Premises covering the whole of the inside of the shop and counter area as well as two cameras covering the shop frontage from both angles.

Clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises. Additional signage asking that customers respect the neighbours by minimising noise when entering or leaving the premises will be placed at the entrance / exit. Signage stating that the premises has CCTV recording will also be clearly visible to customers.

Two members of staff will be present on weeken and the staff of the staff will be present on weeken and the staff of the staff will be present on weeken and the staff of the

>

> 8. A reduction of the hours for off-site sales of alcohol to 0900 - 0000 (midnight) from 0800 - 0100 (Thurs - Sun). > 9. An electronic or written incidents log will be maintained at the premises with a record of all incidents of crime and disorder reported to or by the premises; all ejections of patrons; any complaints received; seizures of fraudulent ID or other items; any faults in the CCTV system; any visit by a relevant authority or emergency service. The incidents log will be produced to an officer of a responsible authority upon request. Where a crime is believed to have been committed, the incident will be reported to the West Midlands Police. The incidents log will be kept for at least 12 months and will be produced to an officer of a responsible authority upon request. > Do the above conditions satisfy your requirements and are you happy to withdraw your representations on this basis? > > > Kindest > Simon > > > > > > > On Wed, 17 Jan 2024 at 12:50, Simon Voysey wrote: > Hi Amitabh. > > > Just to let you know that the applicant met with Kayley Nixon yesterday. Kayley mentioned she would be in touch with you and send an email over with the notes from the meeting. We have offered a number of voluntary conditions to the Police which we believe will allay any concerns for the application. > > > > In direct response to your email, please see below. > > > > The premises in question is not inside the CIZ, but the applicant is keen to make sure that he is supporting initiatives by the responsible authorities. > > > Following discussions with the various authorities, we propose the following voluntary conditions. We believe these conditions go beyond what is expected of a premises that is not within the CIZ so it is hoped that these meet with your approval. > No single sales of alcoholic drinks at any time > No sales of beers, lagers or ciders that exceed 6.5% > A reduction of the hours for off site sales of alcohol to 0900 - 0000 (midnight) > New and comprehensive CCTV which covers the shop frontage as well as all internal areas of the premises > 2 people present at weekends after 10pm > Staff training for all staff that will be serving alcohol > Additional signage throughout the premises for: challenge 25, the presence of CCTV, respecting the neighbours and minimising noise near the premises > The shop has recently undergone extensive refurbishment at great cost to the applicant. The business plan that they are working to means that they need to maximise the available hours for sales of alcohol, hence the hours

requested. We assert that reducing the hours for sale of alcohol by 10 hours per week is a good compromise.

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> Please feel free to reach out to me by email or phone if you would like to discuss any of the above.

> Thanks and kind regards	
> Thanks and kind regards	
> Simon	
>	
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>	
> On Tue, 16 Jan 2024 at 08:44, Simon Voysey wrote:	
>	
> Hi Amitabh,	
>	
> >	
> The allower for a common and are all health detect 45th leaves and are all the first time.	
> Thank you for your message and email both dated 15th January - sorry if I missed your call the first time	yesterday.
>	
>	
>	
> Thank you also for your considered response to the application. I am meeting the client today to discuss application and we will be deciding on some voluntary conditions for the application. Once we have these a will send them to you for your review.	
>	
>	
>	
> The addition of the pubwatch may have been an error but we are keen to understand if an equivalent boo organisation exists for convenience stores. >	dy or
>	
<i>, , , , , , , , , ,</i>	
> Thanks again and I will be in touch soon.	
> Thanks again and I will be in touch soon.	
>	
> Mindod	
> Kindest	
> Simon	
>	
>	
>	
> On Mon, 15 Jan 2024 at 19:20, Amitabh Singh	
>	
> Sensitivity: PROTECT	
>	
>	
> >	
> Hi Simon,	
>	
>	
>	
> I am writing this e-mail in my capacity as an Responsible Authority for the Licensing Authority, I have tried	
a number of times and left a voice message in regards to the application you have submitted on behalf of y	our client.
>	
>	
>	
> The new premises application for One Stop, 174 Stafford Street is situated on the cusp of the Cumulative	e Impact
Area and such falls under the Special Consideration Area and as such Wolverhampton Council's Statemen Licensing Policy states under its matrix approach that applications for Off licences should not be permitted, case is evaluated on its own merits.	nt of
>	
>	
>	
There is no submission on the application as to how your clients proposed business will not contribute to Cumulative Impact area issues that already exist.	the
>	
>	
> Please see link for further information on the Statement of Licensing Policy by clicking the link: https://www.wolverhampton.gov.uk/sites/default/files/2020-04/Statement%20of%20Licensing%20Policy%2 Page 25	Ofinal.pdf

> Please see below for concerns:

>

> The proposed timings for alcohol sales seem excessive for a small off licence, is it possible to get further further information as to why the proposed off licence needs to be open to midnight and even more concerningly to 1am Thursday, Friday and Saturday, as it seems it wants to attract trade from passing pedestrians who may already be intoxicated?

> >

> Will there be 2 members of staff on site, or any security personnel after 10pm? > Why has the proposal to attend pubwatch been included, is this a mistake?

> > >

> >

> Any issues or if you wish to discuss any of the above questions please contact me on the details below.

> > > [v

> Many thanks,

> > >

> Amitabh Singh

> Section Leader

> > >

> City of Wolverhampton Council





Simon Voysey

Re: [External]: Re: One Stop, 174 Stafford Street, Wolverhampton, WV1 1NA

1 message

 1 February 2024 at 09:51

Hi Kayley,

Thanks for the call yesterday, I have spoken with the applicant. Would Police Licensing be satisfied with 1030pm for One Stop as a finish time for sale of alcohol off the premises? I think this seems like a good compromise. I'm travelling today but can speak at any time during the day.

Thanks Simon

On Tue, 30 Jan 2024 at 13:33, WV Licensing

police.

wrote

Hi Simon.

Sorry for the delay. I have been in and out the office on training and attending hearings.

I haven't been in the office today but I will be back in tomorrow and I will call you.

Regards



Kayley Nixon

Police Licensing Officer

Licensing Department

Working in partnership, making communities safer













From: Simon Voysey age 27
Sent: 30 January 2024 10:57

licence-leader.co.uk Mail - Re: [External]: Re: One Stop, 174 Stafford Street, Wolverhampton, WV1 1NA To: WV Licensing police Subject: Re: [External]: Re: One Stop, 174 Stafford Street, Wolverhampton, WV1 1NA HI Kayley Just following up on the below email from last week to see if you had any further thoughts on the conditions we have been discussing. You mentioned you would get back to me on these but appreciate you are likely very busy. I have received notification of the hearing for 12th Feb but was hoping to mediate in advance of this time. I tried calling today but couldn't get through - I'd be happy to speak by phone if that is easier for you. Thanks and catch up soon Simon On Tue, 23 Jan 2024 at 11:23, Simon Voysey wrote: Hi Kayley, Thanks for the response. I'm trying to find a middle ground here that will allow the shop to make enough money to survive whilst making sure that the responsible authorities are satisfied. The Public Health team have suggested 1130pm as a suitable closing time. Would the Police agree to this? I sense that this will place some pressure on the business as they are banking on being able to sell alcohol to the local residents as one of the main forms of income but the applicant is keen to do what they can to work with you and the other responsible authorities. If you could let me know your thoughts when you have time I would appreciate it. Kindest Simon On Fri, 19 Jan 2024 at 12:58, WV Licensing police wrote: Good Afternoon Simon, Thank you for meeting the other day. It is much easier at times to discuss mediation face to face and also visit the premise to understand the clients business. I will be taking a look at the below conditions and discuss this further with my colleagues in my department.

I understand that Mr Hussain is addressing Peisse 218 he front entrance door as this was quite a concern for

me, regardless of the alcohol license.

I have seen that the applicant Mr Hussain has also offered to reduce the sale of alcohol schedule. Unfortunately I am in a position to agree time currently. But will contact you further regardingthis.

Kind Regards





From: Simon Voysey

Sent: 19 January 2024 11:49

To: WV Licensing police

Subject: Re: [External]: Re: One Stop, 174 Stafford Street, Wolverhampton, WV1 1NA

Hi Kayley,

Nice to meet you this week at 174 Stafford Street. I am currently working with the responsible authorities to mediate on behalf of the applicant for the same premises.

Please see below a summary of the voluntary conditions that the applicant is willing to add to the operating schedule following with the guidance and feedback from you. I hope that you can see that the client has been willing to work with you and the other authorities to get to a place where everyone is happy. We have offered additional voluntary conditions (more than have been requested by the responsible authorities) and more than might be expected from a Premises outside of the CIZ. I hope this meets with your approval and would be grateful if you could confirm that these are agreeable to you ahead of the deadline for reps.

In addition and in line with our conversation at the Premises, the applicant is in the process of clearing a proper, fit for purpose pathway to the rear of the property. They are also replacing the door and this will be permanently affixed (in time for any grant of a licence).

Voluntary conditions to be added to the operating schedule: Page 29

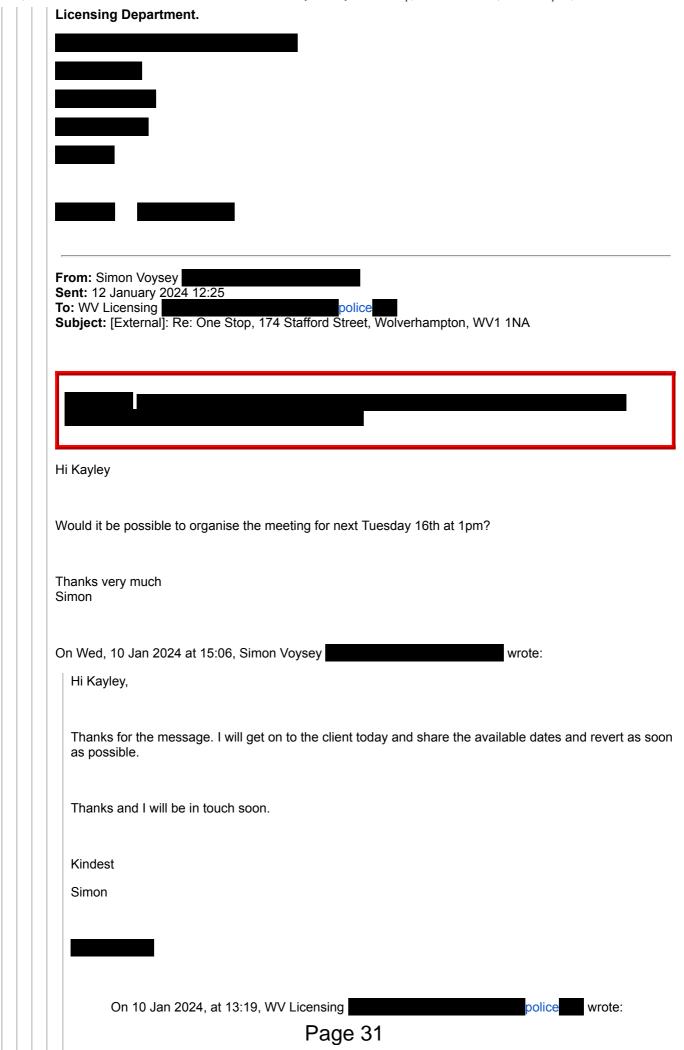
- 1. No beer, lager, cider with an Alcohol By Volume (ABV) content of above 6.5 % will be sold at the Premises at any time
- 2. No single cans or bottles or beer, lager or cider will be offered for sales at the Premises at any time.
- 3. A challenge 25 scheme shall be maintained at the premises for all staff selling alcohol, and they shall request that any customer who looks under 25 years old, and who is attempting to purchase alcohol, provides valid photographic identification proving that they are at least 18 years old.

Examples of appropriate ID include a passport, photographic driving licence, UK armed services ID card and any Proof of Age Standards Scheme (PASS) accredited card.

- 4. All staff to receive training before their first shift when the premises is open to the public and refresher training every six months on their responsibilities with regard to licensing legislation, underage and proxy sales. Training will also cover Challenge 25, conflict management, recognising signs of drunkenness, how to refuse service, the premises' duty of care, safe evacuation of the premises, company policies and reporting procedures, action to be taken in the event of an emergency, including the preservation of a crime scene and reporting an incident to the emergency services, and the conditions in force under this licence. This training must be documented and produced to an officer of a responsible authority upon request.
- 5. New CCTV has been installed at the Premises covering the whole of the inside of the shop and counter area as well as two cameras covering the shop frontage from both angles.
- 6. Clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises. Additional signage asking that customers respect the neighbours by minimising noise when entering or leaving the premises will be placed at the entrance / exit. Signage stating that the premises has CCTV recording will also be clearly visible to customers.
- 7. Two members of staff will be present on weekends from 10pm each evening.
- 8. A reduction of the hours for off-site sales of alcohol to 0900 0000 (midnight) from 0800 0100 (Thurs Sun).
- 9. An electronic or written incidents log will be maintained at the premises with a record of all incidents of crime and disorder reported to or by the premises; all ejections of patrons; any complaints received; seizures of fraudulent ID or other items; any faults in the CCTV system; any visit by a relevant authority or emergency service. The incidents log will be produced to an officer of a responsible authority upon request. Where a crime is believed to have been committed, the incident will be reported to the West Midlands Police. The incidents log will be kept for at least 12 months and will be produced to an officer of a responsible authority upon request.

Do the above conditions satisfy your requirements? Happy to speak by phone if that's easier.

K	indest
S	imon
С	on Fri, 12 Jan 2024 at 12:43, WV Licensing police wrote:
	Hi Simon,
	That will be great, I will meet the applicant at the premise.
	Many Thanks
	Kayley Nixon Licensing Officer Page 30



5/7

Good Afternoon,

I am contacting you in regard to a Premise Licence Application for the above-named premise.

I would like to meet with your client at the premise to introduce myself and view the premise. I would have contacted your client direct for this but there are no contact details for them on the application other than a home address. Is this something you could facilitate?

My Availability for this week and next is as follows:

Thursday 11th Jan, 9am-12pm

Friday 12th Jan 12pm-3pm

Monday 15th 9am-2pm

Tuesday 1pm-4pm

Thursday 18th 9am-4pm

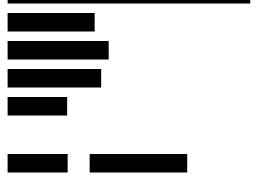
After this visit I will be in a position to complete a mediation document.

Kind Regards

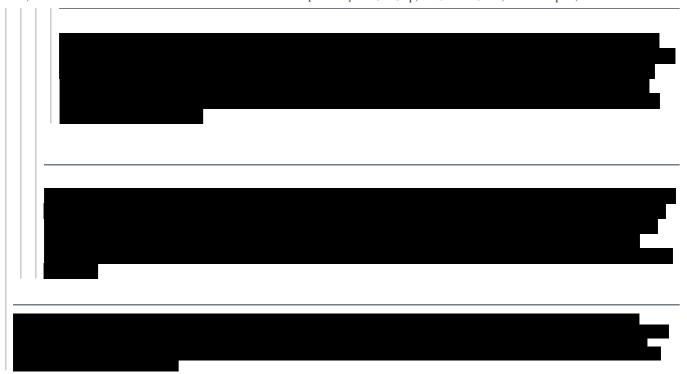
Kayley Nixon

Licensing Officer

Licensing Department.











Simon Voysey

RE: NEW PREM - One Stop - 174 Stafford St, Wolverhampton WV1 1NA

1 message

To: Simon Voysey
Cc: Ryan Hollings

25 January 2024 at 14:48

Sensitivity: PROTECT

Dear Simon,

Thank you for your email.

I am currently engaged in discussions with other Responsible Authorities regarding this application. Some are still awaiting responses before we can proceed. At this stage, I am unable to agree to the considerations.

Kind regards,

Ellina

Ellina Bawa

Health Improvement Officer

Public Health

City of Wolverhampton Council

From: Simon Voysey

Sent: 25 January 2024 11:58

To: Ellina Bawa
Cc: Ryan Hollings

Subject: Re: NEW PREM - One Stop - 174 Stafford St, Wolverhampton WV1 1NA



Hi Elina,

Thanks for getting back to me. I was present at the meeting with the Police which I'm pleased to say went really well. We were able to reassure the Police on the day that a great many of their concerns were being dealt with.

As you are aware, the applicant is offering a number of voluntary conditions with regard to the application. I have since spoken again with the applicant and he is prepared to bring the sale time in line with your suggestion of 2330. I have already suggested this to the Police also. We feel that this is a good compromise, although we suspect that this may place some pressure on the business to generate the requisite revenues they are hoping for.

With this in mind, and in congress with the other proposed voluntary conditions, are you prepared to withdraw your objection?

Thanks and kindest

Simon

On Tue, 23 Jan 2024 at 17:04, Ellina Bawa

wrote

Sensitivity: PROTECT

Hi Simon,

Thank you for your email and apologies for the delayed response.

I'm actively engaging with other Relevant Authorities regarding the current application. There have been concerns raised following a premise visit by West Midlands Police. We all have shared concerns about the suggested times for the sale and supply of alcohol off the premises, particularly considering the proximity to the CIZ and the proposed timings would only increase the level of harm. At this point, there is no consensus on the initially proposed conditions.

Are there any considerations for the applicant to modify the suggested sale times?

Kind regards,

Ellina

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Ellina Bawa
Health Improvement Officer
Public Health
City of Wolverhampton Council
From: Simon Voysey Sent: 19 January 2024 11:29
To: Ellina Bawa Cc: Ryan Hollings
Subject: Re: NEW PREM - One Stop - 174 Stafford St, Wolverhampton WV1 1NA
Hi Ellina,
TH China,
Just wanted to follow up with you on the below. I haven't had a response to my email regarding the
voluntary conditions that the applicant has agreed to. Having received other reps, I thought it would make sense to pull everything together into one document.
Please can you take a look at the attached and let me know before the end of representations whether this is
acceptable to you?
I have advised the client that the voluntary conditions go beyond what has been requested so hopefully we can conclude the mediation process with your agreement.
Kind regards
Simon
On Fri, 12 Jan 2024 at 16:42, Simon Voysey wrote:
Hi Ellina, Page 37

Thanks for your email and for the guidance here in relation to the application.

Having spoken to the client, we would like to offer 09:00 - 00:00 for the sale / supply of alcohol off the premises. The applicant understands the licensing objectives and is committed to fully upholding them, but the business plan means the requirement for these hours.

We would be happy to agree all other conditions you have laid out below.

Would this be agreeable to you?

Also happy to speak by phone and can make time now if that suits. I'm on 07540 415664

Kindest Simon

On Fri, 12 Jan 2024 at 14:48, Ellina Bawa

wrote:

Sensitivity: PROTECT

Dear Simon Voysey,

I am contacting you from Public Health as a responsibility authority, from the City of Wolverhampton Council in reference to premises licence application for:

One Stop - 174 Stafford St, Wolverhampton WV1 1NA

Data shows the City of Wolverhampton as being a regional outlier for alcohol related harm and alcohol related hospital admissions. Moreover, within the UK, Wolverhampton has one of the highest alcohol specific mortality death rates. There is insufficient information and preventative measures, provided as to how the licence holder will mitigate, the prevention of crime and disorder and the protection of children from harm with regards to the two following points:

Serving of alcohol timings

Sale/Supply of alcohol off the premises proposed: Sunday to Wednesday: 08:00 to 00:00 and Thursday to Saturday: 08:00 to 01:00

Public Health will be seeking that these hours are adapted to the following: Proposed hours: Monday to Sunday: 09:00 to 23:30

In addition, the proposed conditions in relation to staff training and incident/ refusal log do not provide sufficient level of detail as to how and when refusals will be logged from the premises. Public Health would be seeking for the following to be included within the licence agreement:

- 1. Staff Training: All staff to receive training before their first shift when the premises is open to the public and refresher training every six months on their responsibilities with regard to licensing legislation, underage and proxy sales. Training will also cover Challenge 25, conflict management, recognising signs of drunkenness, how to refuse service, the premises' duty of care, safe evacuation of the premises, company policies and reporting procedures, action to be taken in the event of an emergency, including the preservation of a crime scene and reporting an incident to the emergency services, and the conditions in force under this licence. This training must be documented and produced to an officer of a responsible authority upon request.
- 2. Incident/ Refusal Log: An electronic or written incidents log will be maintained at the premises with a record of all incidents of crime and disorder reported to or by the premises; all ejections of patrons; any complaints received; seizures of fraudulent ID or other items; any faults in the CCTV system; any visit by a relevant authority or emergency service. The incidents log will be produced to an officer of a responsible authority upon request. Where a crime is believed to have been committed, the incident will be reported to the West Midlands Police. The incidents log will be kept for at least 12 months and will be produced to an officer of a responsible authority upon request.

We would also be seeking to include the following conditions:

- No super strength lagers, ciders or beers over 6.5% will be sold from the premises.
- No single can sales shall be permitted.

Happy to discuss in greater detail over the phone should this be required, I look forward to hearing from you soon

Kind regards

Ellina

Ellina Bawa

Health Improvement Officer

Public Health

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